

# JOB TITLE Office Coordinator

**PURPOSE/SCOPE** The focus of this position is two-fold: 1) answer phones / greet and direct walk-in traffic; and 2) perform office responsibilities across departments.

### RESPONSIBILITIES

- 1. Serves as initial contact with customers / dealers and other contacts by answering phones, greeting walk-ins, and directing traffic, ensuring that every contact made results in a good first impression.
- 2. Accurately records phone messages and ensures they are communicated in a timely and efficient manner, either via voicemail; email; or message and understands how to change settings on phone system (how to change messages, use conference call features, etc) and acts as point person for features and settings.
- 3. Handles office tasks across departments to include:
  - Postage and mail functions/ Shipping to include UPS and Federal Express
  - Maintains office machines, including copier
  - Orders and maintains office supplies
  - Projects such as customer welcomes/popcorn bags
- 4. Manage public areas of building:
  - Meeting rooms
  - Kitchen and coffee area
  - Bathrooms
  - Storage rooms
- 5. Coordinates in-office event planning: food; setup and cleanup (company meetings, guest events, and tours).
- 6. Performs other duties as requested.

### EDUCATION/TRAINING REQUIRED

• Basic Knowledge of Microsoft Office Suite, specifically Excel, Word, and Outlook

### **EXPERIENCE REQUIRED**

• Previous office work experience

#### **EXPERIENCE PREFERRED**

- Farm background
- Previous experience with copiers



## SUCCESSFUL CANDIDATE WILL POSSESS:

- Pleasant personality
- Strong written and oral communication skills
- The ability to demonstrate through action, Peterson Farms Seed's Core Tenets:
  - o Integrity
  - Team Contribution
  - o Excellence
  - Positive Attitude